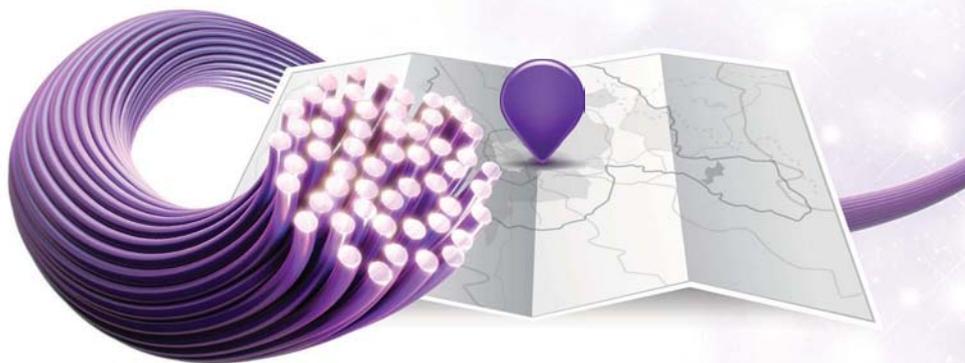


April 13, 2021



TELUS PureFibre is coming to your home.

Dear neighbour,

Your community is about to change in a very exciting way. That's because we're beginning work to make your neighbourhood part of the TELUS PureFibre™ network. This cutting-edge internet infrastructure is built for speed, which means a lightning-fast difference at home and on your smartphone.¹

We'll soon be connecting homes throughout your area to our 100% fibre optic internet technology. This is an exciting opportunity for you to gain access to a technology that will create positive change and drive progress.

Why does TELUS PureFibre make such a big difference?

TELUS offers the #1 internet technology for speed and reliability.¹

TELUS is the only major provider in Western Canada with a 100% fibre optic connection to the home.¹ That means a fast, always consistent connection whether you're gaming, streaming TV in 4K or video calling with friends.

Upload speeds more than 9x faster than the competition.²

Our top speeds let you work, learn and connect from home with clear pictures and better sound, even when the whole family is online.

Get the most content.

From streaming services like Netflix and Prime Video to the largest On Demand library³ and access to live sports and shows, watch all the content you want with Optik TV. Get the biggest choice of TV packages, the widest channel selection, the most HD content and live TV in 4K HDR.³

In the coming weeks, we'll contact you with further information on when we'll connect your home to the TELUS PureFibre network. Once your home is connected and the network build is complete, we'll transfer your services to TELUS PureFibre. This will ensure your family has access to the best in entertainment and will serve as the connection to your home for generations to come.

Sincerely,



Jeff Yurchesyn
Vice President, TELUS Home Solutions Marketing

A note from the Mayor of Lac La Biche County

Lac La Biche County Council is excited to work with TELUS to bring their fibre optic network to our region. We will be leaders in adding state-of-the-art connectivity to rural Alberta, giving us a unique competitive edge that will help us attract new investment and diversify our economy. We look forward to welcoming TELUS staff and contractors in our communities this summer to install the necessary infrastructure, and we are sure that our existing residents and businesses will see great and immediate benefits from enhanced internet service.

Mayor Omer Moghrabi



1. Not available in all areas. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre optic technology, which is based on light signals. Individual results may vary depending on location, usage within the home network, internet traffic, applicable network management or server configurations. For a description of TELUS' network management practices, please see [telus.com/networkmanagement](https://www.telus.com/networkmanagement).
2. TELUS offers the fastest upload speed of 940 Mbps in comparison to our major competitor's fastest upload speed of 100 Mbps. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre optic technology, which is based on light signals. Not available in all areas. 3. Compared to any other major provider in Western Canada. 4K HDR television required to watch 4K HDR. Optik 4K PVR and Internet 50 or above required to watch 4K HDR on Optik. Minimum system requirements apply. Final eligibility for the services will be determined by a TELUS representative. TELUS, the TELUS logo, TELUS PureFibre and telus.com are trademarks of TELUS Corporation, used under licence. All rights reserved. © 2021 TELUS. 21-0525