



LAC LA BICHE COUNTY POLICY

TITLE: TAXI COUPON PROGRAM	POLICY NO: CM-72-001
RESOLUTION: 10.007	EFFECTIVE DATE: JANUARY 12, 2010
LEAD ROLE: MANAGER, RECREATION/CULTURE AND FACILITIES	NEXT REVIEW DATE: AUGUST 13, 2013
SPECIAL NOTES/CROSS REFERENCE: PARATRANSIT POLICY	AMENDMENT DATE:

POLICY STATEMENT:

Lac La Biche County believes that a good quality of life should be available to all of its citizens. Considering that Lac La Biche County is a large municipality, and that the Paratransit Bus may not always be available when needed, a Taxi Coupon program should be available to augment the current transit services in providing transportation for seniors and persons with disabilities to attend medical and human services appointments, and socialization activities.

PROCEDURE:

1. The Taxi Coupon Program is supplementary to the Paratransit System, and is subject to the Paratransit Policy particularly as regards the geography covered by the Transit Program and definitions used for urban and rural fares.
2. People accessing the Taxi Coupon Program must be registered Paratransit Clients. Registration is available through the Lac La Biche County urban office at McArthur Place.
3. Coupons must be picked up at the McArthur Building office by the registered client. Coupons are available free of charge, but will be tracked for client usage and budget monitoring.
4. Coupons will be numbered with the client user number and a coupon registration number.
5. Taxi Coupons are for the personal use of the registered Paratransit clients. The coupons cannot be sold or given to another registered client or other person. Proven abuse of this policy may result in a client being disallowed use of the Taxi Coupon program.
6. The face value of the coupons will be set as per the schedule of fees and services as set by Council on a yearly basis.
7. Gratuities are the sole responsibility of the client.
8. Only registered taxi companies may redeem the coupons for the value specified in Item 6 above.

9. The taxi company must fill out a reimbursement form and submit it with the coupons to the Lac La Biche County FCSS office.
10. Paratransit clients are responsible for contacting the taxi companies to book the service.

“Original Signed”
Chief Administrative Officer

January 22, 2010
Date

“Original Signed”
Mayor

January 22, 2010
Date