

Lac La Biche County

Natural Gas Services

Application and Installation Procedure

1. The customer must first contact Utility Services to obtain a cost estimate for installation of a new Natural Gas service line.
2. The customer will need to supply the BTU load for the location, along with the service address, the legal land location and contact number or email address.
3. Municipal Utility staff will visit the site for measurements and coordinate with the customer to determine service placement.
4. Utility Services will provide the customer with a cost estimate package for review.
5. If accepted, the customer will need to visit the McArthur Place municipal office to complete a Gas Service application/contract and pay the deposit identified in the acceptance letter.
6. Once the application and contract are complete and the deposit has been paid, municipal Utility staff will arrange installation.
7. The gas fitter/contractor must complete and email a copy of the Gas Service Completion Notification for the work done within the building to the municipal contact provided on the acceptance letter.
8. Once service is activated and all requirements have been fulfilled, the municipality will complete final billing and send to the customer.

Natural gas services shall not be turned on or connected to municipal infrastructure without following this procedure and having proper documentation in place. For additional information or clarification, please email Utility Services at utilitiesadmin@laclabichecounty.com or call 780-623-6730.